FOR FACULTY AND STAFF: HOW TO RECOGNIZE AND REFER STUDENTS IN CRISIS

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	(Emergency)	(Immediate Crisis)	(Problem)
BEHAVIORS	Someone is in clear danger of hurting themselves or others. Person is threatening self or others with a weapon and states they intend to do harm immediately. Student is violent or has already harmed themselves or others.	Someone is acting erratically, appears emotionally distraught, or very disturbed. Person is hysterical, expresses intent to harm self/others but may not have immediate means available	You are concerned about a person who may be exhibiting problematic behavior but is in no immediate danger of harm. Person is upset, has a marked change in attendance, dress, and hygiene; is providing alarming information verbally or in school work; is expressing feelings of being overwhelmed, strongly discouraged, hopeless may be crying, etc.
RESPONSE	Dial 9-911 from a campus phone first then call Public Safety 503.399.5023 or ext. 5023 Special Circumstances: If a person who is expressing immediate intention to harm themselves contacts you by phone or e-mail, gather as much information about student as possible and contact Counseling Services at 503.399.5129 or counseling@chemeketa.edu. Public Safety is always available for after-hour emergencies.	If Counseling Services is OPEN (M-F, 8-5): Call 503.399.5129 or email counseling@chemeketa.edu State you have a person in crisis Ask to speak to the On-Call Counselor Escort person to Counseling or ask the counselor to come to your location Contact Public Safety if you would like an escort If possible, remain with the person until help arrives. If Counseling Services is CLOSED: Call Psychiatric Crisis Center 503.585.4949 or dial 9-911 from a campus phone. Provide person with Counseling Services number: 503.399.5129 Then call Public Safety 503.399.5023 or ext. 5023 If Student is a threat of harm to self or others; also refer to Threat Assessment Team (TAT): Gather as much info as possible on the student/staff situation. Submit Student Concern Referral/Reporting form by visiting chemeketa.edu and clicking on Complaints & Concerns link at the bottom of the page.	If Counseling Services is OPEN (M-F, 8-5): • Walk person over to Counseling - Building 2, Room 230 (2/230) • Request an appointment for student to be seen within 24 hours; or • Call Counseling 503.399.5129 or have person call in your presence to request an appt. within 24 hours. If Counseling Services is CLOSED: • Provide person with Counseling Services number: 503.399.5129 • Provide person with Crisis Hotline number 503.581. 5535 or (800) 560.5535 or Connections Video Phone (Deaf/HOH 971.239.5829) If Student is a threat of harm to self or others; also refer to Threat Assessment Team (TAT): • Gather as much info as possible on the student/staff situation. • Submit Student Concern Referral/Reporting form by visiting chemeketa.edu and clicking on Complaints & Concerns link at the bottom of the page.
IMPORTANT		not drive the person anywhere not meet person off campus or leave	campus to check on them